



## Tomah Health

### Plain Language Summary of Financial Assistance Policy

#### **OVERVIEW**

Tomah Health is committed to offering financial assistance to people who have health care needs and are not able to pay for care. You may be able to get financial assistance if you are not insured, under insured, not eligible for a government program, do not qualify for governmental assistance (for example Medicare or Medicaid), or who are approved for Medicaid but the specific medically necessary service is considered non-covered by Medical Assistance. Tomah Health strives to make sure that the financial capacity of people who need health care services does not prevent them from seeking or receiving care. This is a summary of Tomah Health's Financial Assistance Policy.

#### **AVAILABILITY OF FINANCIAL ASSISTANCE**

You may be able to get financial assistance if you do not have insurance, are under insured, or if it would be a financial hardship to pay in full the expected out-of-pocket expenses for services at Tomah Health. Please note that there are certain service exclusions that are not typically eligible for financial assistance, including, but not limited to, elective and cosmetic services.

#### **ELIGIBILITY REQUIREMENTS**

Financial assistance is generally determined by a sliding scale of total household income based on Federal Poverty Guidelines. When total household income is less than 100% of FPL, a 100% discount from gross charges will be applied. When the total household income is greater than 100% of the FPL, discounts range from 40% to 80% of gross charges, depending on balance size. A member of Tomah Health's Patient Financial Services Department will assist you in determining what discount level you are eligible for during the application process. Discounts that are available through Tomah Health's Financial Assistance Policy are in addition to the automatic discount that is given to uninsured individuals.

Current FPL amounts can be found in the full version of the Financial Assistance Policy on page 9. These amounts are updated annually when new FPLs are issued by the federal government. Individuals that apply for and receive financial assistance are prohibited from being charged more than the amounts generally billed for emergency of other medically necessary care.

## **WHERE TO FIND INFORMATION**

There are many ways to find information about the FAP application process, or get copies of the FAP or FAP application form. To apply for financial assistance you may:

Download the information online at [tomahhealth.org](http://tomahhealth.org) (click on “General Hospital and Billing Information” under the “PATIENTS & VISITORS” menu).

Request the information in writing by mail or by visiting the Tomah Health facility at 501 Gopher Drive, Tomah, WI 54660.

Request the information by calling (608) 372-2181.

## **AVAILABILITY OF TRANSLATIONS**

Although the Financial Assistance policy, application form, and the plain language summary are offered in English, Tomah Health will make available translation aids, translation guides, or provide assistance through use of qualified bilingual interpreter by request. For information about Tomah Health’s Financial Assistance Program and translation services, please call (608) 372-2181.

## **HOW TO APPLY**

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to Tomah Health for processing. You may also apply in person by visiting the Business Office at the address listed below. Financial assistance applications are to be submitted to the following office:

Tomah Health

Attn: Patient Financial Services Department

501 Gopher Drive

Tomah, WI 54660